

PROUD TO CARE

A CARE HOME
OF DISTINCTION
IN DEVON



A residential nursing home delivering a pathway of care
for people with complex or higher nursing needs.



PRIMLEY COURT

QUALITY CARE SINCE 1985



PROUD TO CARE

Primley Court Nursing Home

Primley Court Nursing Home has been providing effective quality care for older people since 1985, its location combining two service facilities; The Court and The View, each facility delivering a pathway of care for people with a complex or higher nursing need. Our services are responsive and are well led, offering specialist support and engagement to those with an enduring nursing condition or for people requiring higher personal care input. We are proud that our culture really counts; with our goals set, we are often rewarded by achieving that first smile from a loved one in our care.

Residents at Primley Court may be physically fit, but the nature of their condition may require a degree of supervision or support from our dedicated professionally trained staff team who are experienced in advanced dementia care, complex nursing and clinical management of conditions, disease, disorder or injury.

Our home offers a safe, caring, homely and secure inviting environment, enabling residents to find their own way around with ease, comfort and independence. For the more dependent client we offer a person centred approach, where we aim to reduce isolation and distress by promoting each individuals well-being in an appropriate, loving and responsive way.

At Primley Court we are of course **proud to care**.



A Remarkable Organisation

Primley Court is part of the Optima Care Partnership - a remarkable family led organisation based in the South West; where leadership is provided by its founder Mr Paul Bliss.



The Optima Care Partnership has homes in Bristol, Somerset, Avon and Devon and is continuing its growth and expansion by building & developing further, mental health supported living, general nursing care homes along with a new care concept retirement village located just South of Bristol.

The Optima Care Partnership is Outcome and Quality driven and to this end holds a recognised “Investors in People” award. In addition The Optima Care Partnership holds the internationally recognised “Butterfly” award obtained at one of its Specialist Nursing Homes in the South West. As a result of considerable investment in this professionally accredited Dementia Matters Program, this methodology is now rolled out to all of our staff across our services to ensure consistent improvements in the quality of life of all our residents.

Quality Assurance

The Optima Care Partnership employs a number of senior professional nursing personnel whose combined and extensive clinical experience, adds value and support to our local staff teams across all homes and services; many of whom offer their own expertise in specific clinical disciplines. Optima Care continues to support the professional development of not only its trained clinicians but provides opportunity for all care and ancillary staff to develop their careers within the partnership.

The Optima Care Partnership is committed to this and its local workforce and offers nationally recognised entry level “Care Certificate” training and development programs for those wishing to enter the Independent Healthcare Industry.

As a regulated provider the Optima Care Partnership publishes all reviews of its Quality of Care as evaluated by its Regulator the Care Quality Commission. The details of which can be found on our Web Site. Further assurance is provided by additionally periodic reviews; that are undertaken by the Local Health Authority and Council who have awarded Primley Court a 5* Food & Hygiene Rating. So for a safe, effective, caring, responsive and well led local provider; choose Primley Court Nursing Home.





Primley Court Nursing Home:

An Impressive Victorian Villa Style House typical of the area, fronts two buildings architectural designed as modern care facilities. The Villa Homes offer traditional comforts, impressively restored, retaining many of its character features and creating areas that are light and spacious; invoking opportunity for themed meaningful activity.

Set high above the famous coastal town of Paignton in Devon our home enjoys commanding sea views, established and well maintained garden, terrace and grounds.

Paignton originates from a Celtic settlement, now forming part of the English Riviera that includes Torquay, Paignton and Brixham. The English Riviera is a renowned holiday resort in the truest sense of the word and also famous for inspiring the Author Agatha Christie. Today Paignton attracts people of all ages and interests and is now undergoing a waterfront regeneration where new attractions can be seen, complementing the traditional sea side vision of the town. With beautiful gardens, harbour side restaurants and of course a pier and promenade for an evening stroll.





Bedrooms & Facilities

Primley court offers a choice of spacious boutique style or modern bedroom accommodation, benefiting from private or shared rooms some with en-suite facilities and spectacular sea views. All rooms are comfortably furnished to high standards. Nursing beds are adjustable with multi-postural positioning, comfortable seating offered and space for additional medical equipment, should this ever be required. Personal belongings are encouraged, including small furnishings, paintings and photos.



Food & Drink

Primley Court recognises that, for many of us the enjoyment of good food is an important part of our lives. Our catering team do their uttermost to accommodate our residents' wishes through the preparation of quality meals using fresh ingredients and local suppliers wherever possible.

The menu choices change constantly and include many traditional dishes, and we encourage residents to sample a variety of new tastes, whilst catering for those with special dietary needs and specific clinical nutritional requirements of each resident.

Meals can be served in the dining room or in the comfort of each resident's room at the time of their choice. Morning coffees and afternoon tea, with a selection of cakes and pastries or snacks are freely available at any time.

Birthday parties and other celebrated events are deemed extremely important and our staff and catering team are always delighted to meet and discuss arrangements, and to assist in any way.





A Weekly Programme of Activities and Social Events

At Primley Court residents will have access to a varied programme of activities and entertainment. We all know that keeping active is important and at Primley Court you will find an environment that's socially stimulating.

Our dedicated activities team run a social program which includes trips out to local attractions or a short stroll for a cream tea!

One to one arts and crafts, various workshops that includes music for health, an armchair exercise activity, entertainment and gardening choices all providing an opportunity to develop a new skills or interest.

We focus not only on your physical health but also on your social, psychological and spiritual wishes; a recognised way of improving general well-being.



Nursing Care Services

Primley Court Nursing Home is the perfect choice for those in search of quality care, an active social life, comfortable surroundings and home cooked meals in a warm, welcoming environment.

Friendly, highly qualified nursing staff are in attendance 24-hours a day, and the residents that we support are given the very best care and attention to meet their specific needs.

We are registered and proud to care for people who may require our empathy, love and understanding whilst receiving personalised care, treatment and support, our services are available to those with a wide range of daily living, dementia and clinical care needs.

Residents can draw upon our professional management of complex care needs as our nursing services often include continence care, wound care, medication management, diabetic control, catheter care, colostomy care, PEG Feeds, physical frailty and support of immobility through to end of life care.



SPECIALIST CARE SERVICES

Mental Health

Primley Court has years of experience in the care and support of people with a mental health diagnosis. This can include Schizophrenia and Bi-polar where we provide a service that ensures people progress through the recovery model to being able to have fulfilment in a more independent life.

Dementia Care

We as a partnership continue to evolve our services in line with meeting the needs of people with a diagnosis of dementia, we ensure a person centred approach that includes everyone who is able to assist our staff in understanding the person, so we work as a team to allow the person to enjoy their new home.

We are proud to follow the accredited programme of Dementia Care Matters that provides a platform for us to look at the complexities of our resident's life, in a person centred way. Working in a culture that observes, has outcomes and detailed levels of intervention using this positive dementia methodology.

Primley Court proudly provides the local authority with specialist short term dementia assessment services; providing the local community with an invaluable step up or step down pathway of care enabling stabilisation of acute events and giving time for appropriate longer term care packages to be arranged by our Social Service colleagues; thus preventing unnecessary hospital or long term care admission.

End of Life Care

Our specialist facility at Primley View offers the best quality nursing care to people requiring support at all stages of their lives. This is especially important when it comes to our palliative care service for people who are not expected to recover.

Our nurse led team work with highly skilled local, multi- disciplinary healthcare professionals to provide 24 hour specialist support to individuals with end stage illnesses.

Our environment offers the space, tranquillity and carers trained to provide this crucial support needed by individuals, their family and friends in these difficult times. The highest quality of care and attention is given to those nearing the end of life and this includes pain management, physical, psychological and spiritual care, as well as emotional support.

“All the comforts of home.”



Primley Court

The Court is a care centre of distinction, atmosphere and has all the comforts of home, where our clients with a Dementia may enjoy a life style choice of a room with a sea view; garden vista or can just relax and enjoy our large decked patio garden with its water feature, tropical foliage and views over the bay. Alternatively residents can while away the afternoon in our media lounge and catch a film or meet up with friends over a cup of tea; there is always a program of events and entertainment to opt into.

Primley Court offers 20 bedrooms within its Victorian House which retains many of its character features; in addition 31 Bedrooms are available each with their own en-suite in our purpose built extension. Assisted Bathrooms and or wet room facilities are available on all floors. There are two lifts that are able to accommodate wheelchairs and quite areas around the home giving residents an opportunity to have their own space when they so choose.



Primley View

The View is a traditional 28 bedroom care centre that offers a comfortable homely and friendly service in a Victorian Villa & modern purpose built area set high on the hill side of Primley Park enjoying commanding sea views across Paignton and Torbay. With an established emphasis on providing for higher nursing need services, treatment of disease, disorder or injury, dementia care and end of life care, the view has become a top local choice having established a reputation for personalised well-staffed and clinically accredited care services.

The home caters for all catering needs and choices and is skilled in working with speech & language therapists where special dietary requirements are indicated; the home offers all nursing equipment

and care facilities for higher nursing needs including the services of trained staff for undertaking base line observations, venepuncture, and other laboratory screening, oxygen therapy management; pain management and clinical interventions under the direction of the managing GP or Palliative Care Team.

As a home we ensure a quality, meaningful lifestyle is offered, personalised activities are provided, social interaction encouraged, comfortable large airy bedrooms made available; traditional tasty menus and of course care from a stable staff team to guarantee your loved one is effectively supported. Choose with confidence a premium room with sea views or a stunning double room, enabling couples and family to live longer together.





Why Choose Primley Court?

- ✓ We understand that the decision to place your loved one into a specialist care facility is an extremely difficult one to make. This is why we will always provide a thorough pre-admission assessment to all prospective residents to make sure we fully appreciate their individual needs and take into account those of the family as well.
- ✓ We offer the highest standards in accommodation; care and personal support for those who have a higher care need, enduring dementia condition or require services to manage a physical or medical disability in a care setting at competitive fee rates.
- ✓ We deliver best practice care planning to achieve measurable positive outcomes and strive to deliver robust care packages to make a difference.
- ✓ We provide a service that sets us apart from our local competitors offering a complete care pathway; highly motivated, experienced and well trained staff who can evidence that we satisfy every need of our industry regulators; providing a safe, effective, caring, responsive and well led care service.
- ✓ We provide services for those who are seeking quality care and who are happy to pay a lifestyle premium for a homely boutique well staffed, well led and safe care facility. The home receives regular referrals from social services. However the home is also promoted on a wider basis to those who can afford or choose this privately owned family run home.

How to find Primley Court

BY CAR leave the M5 or the A30, follow the signs for A380 to Torbay and continue for about 13 Miles, take the right hand lane passing over the Penn Inn flyover at Newton Abbot and continue on the bypass towards Torquay and Paignton.

At the first set of lights on the dual carriage way keep to the right following signs towards Paignton and Brixham on the A380.

On reaching the Totnes Road Junction & Traffic Lights turn left on to the A3022 travelling about 1 mile towards Paignton town; turn left on to Primley Park Road; the home can be found a short distance up the hill.

BY TRAIN head for Paignton Rail Station, situated opposite the Paignton Bus Station where a number 22 or 100 bus can be taken to the Totnes Road Stop adjacent to Primley Park Road.



Primley Court Nursing Home
13 Primley Park, Paignton
Devon, TQ3 3JW

Tel: **01803 555 988**

Email: primley.admin@optimacp.co.uk

Web: www.optimacarehomes.co.uk/primley-court



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A member of the Optima Care Partnership.